

BHH Enrollee Handbook Update

November 2017

Summary of Major Changes:

- Page 6 Updated link for accessing health resources, videos, and fact sheets
- Page 7 Enrollment Criteria
 - removed enrollment processes for individuals enrolled before November 2015Informed Consent
 - added information about other types of ROIs that may be requested for primary care coordination
- Page 8 Provider Contacts updated as needed
Added QR reader code with a link to the I'm a Whole Person video on YouTube.
- Page 9 State Agency Contacts
 - updated DMHAS and DCF contact information
- Pages 16-37 Resources
 - added child letters, removed Spanish letters (in Spanish handbook)
added urgent care and walk-in clinic locations, and updated vaccination schedules and removed Spanish versions (in Spanish handbook)