



BHH Designated Provider Agency Implementation Session



Beacon Health Options
500 Enterprise Drive, Rocky Hill
The Hartford Room, 3rd floor
April 29, 2016 1:30pm to 3:00pm

Facilitated by: DMHAS (Cheryl Stockford, Jessica Deflumer-Trapp); ASO (Daniel Quinn, Fred Stanley, Shauna Whitter, Amy Miller, Denise Roberts)

Attendees: BHcare (Sandy Lombardi); Bridges (Dawn Silver-DeAngelis, Valerie Mallard, Trish Kramer); CMHC (Gretchen Mrozinski, Grace Fischer); CRMHC (Judith Moran-Lounsbury); CHR (James Morro, Courtney Sheehan); SWCMHS (Tammy Gee, Diane Sheehan, Dorothy Washington); RVS (Anne Kiwanuka); United Services (Lori Behling, Jennifer Mastrangelo); Intercommunity (Suzanne Otlowski, Ryan Macdonough, Heather McGarr); Rushford (Rossana Barnaby, Jennifer Williams); Sound Community (Enrique Juncadella, Connie Dufresne); SMHA (Stephenie Guess, Denise Boras); CMHA (Linda Filipetti, Deborah Dutkiewicz, Chris Porcher, Heather Paluso); DMHAS OOC (Lauren Staiger, Susan Hamel)

Call-in:

1. Beacon Health Options Reporting

- a. Information will be agency specific, based on where a client is enrolled in BHH.
- b. Reports will be available in the next few weeks.
- c. Agencies that have not submitted a FTP FileConnect form should contact Denise Roberts at 860-704-6148 or droboterts@abhct.com. The FTP site is where the reports will be available to providers.
- d. All reports are easy to import into Excel.
- e. **First Report: Inpatient Psych Report:** Shows if someone is admitted into an inpatient psych facility.
 - i. Includes provider, local area, DMHAS region, Member ID, member names, admit date and primary diagnosis
 - ii. Individuals will remain on the list until they are released
 - iii. Does not include ER stays
 - iv. Good opportunity to ensure quality of data and that Medicaid numbers are consistent across platforms
- f. **Second Report: Scrub Report: The Beacon Team presented a draft of the BHH Scrub Report to provide an overview of the types of errors BHH designated Provider agencies can anticipate receiving.** Data used for these reports are from DDaP and WITS
 - i. A person with multiple errors will show multiple times
 - ii. Each month there should be less and less errors
 - iii. Beacon will send a key with the report so agencies can know what each error means

2. Updates and Discussion

- a. Impacts of layoffs, visits to providers-Cheryl acknowledged the layoffs and impacts on some of the agencies.

- i. Some state-operated providers shared how their agency has been impacted by layoffs
 - ii. if any of the BHH designated providers (especially the state operated facilities) feel it would be helpful to have DMHAS and/or the ASO visit to address budget concerns, please let Cheryl know.
- b. TA Sessions - May 3rd & June 2nd**
- i. Workshop on Reducing Disparities and Increasing Cultural and Linguistic Competence within the Health Home Initiative on Tuesday, May 3rd:
 - 1. Meal choices were sent to the cafeteria
 - 2. There is also food available for same day purchase
 - 3. The PowerPoint presentation will be emailed to those who RSVP'd. Hardcopies will not be available at the workshop. Attendees can print one at their agency or use an electronic device to view it.
 - ii. Information for the June 2nd Workshop on the Role of Behavioral Health in Healthcare and the Importance of Integration will be sent to providers after the May 3rd workshop is completed.
- c. Action Plans-ASO** will be following up with each BHH designated provider agency to review action plans submitted, discuss potential edits (if applicable), and update each agency's current status with progress on proposed steps during the check-in. ASO is reaching out to the agencies to make improvements
- i. The hope is that the action plans can become active, working documents that will be updated continually with either agency or DMHAS identified goals/actions.
- d. Report Cards-Providers** received a copy of the newly formatted two-page report card.
- i. Staffing information has been removed
 - ii. Service and enrollment information is now combined
 - iii. Providers can direct questions to Amy or Denise at ABH.
- e. Other:**
- i. Monthly Observance
 - 1. The May month observance packets were given.
 - 2. An email with contents and resources will be sent on Monday, May 2nd
 - ii. Provider Directory and Enrollee Handbook-
 - 1. Need final approval of contact information. Providers asked to either edit documents handed out or contact ABH.
 - iii. New Rosters
 - 1. Providers shared that the new list did not have many new potential clients after removing repeated names. Cheryl reminded attendees this gives them another opportunity to outreach clients who previously said no, or who were discharged.

3. Upcoming Meetings

- a. Workshop on Reducing Disparities and Increasing Cultural and Linguistic Competence with the Health Home Initiative – 5.03.16, 8:30am-4:00pm @ Advanced Behavioral Health, Wilcox Room, 2nd Flr

b.Next Implementation Session - 5.13.16, 1:30-3pm @ Beacon Health Options, the Hartford Room

c.05.27.16 Meeting is Cancelled