

Connecticut Behavioral Health Homes

Provider Directory

Updated 1/2020



**Innovative, Integrated Care
In Your Area**

Introduction to Behavioral Health Home Designated Provider Agencies

Overview

A behavioral health home is not a house or a residence. It is a healthcare service delivery model that is centered around an individual's behavioral and medical healthcare needs. Services are provided by a team of people who will assist with making sure an individual is connected to all behavioral or physical health services s/he might need.

Connecticut's local mental health authorities are the designated provider agencies for the Behavioral Health Home Initiative and act as the home base for coordinating a person's care so s/he achieves the best outcomes possible.

The benefits of receiving enhanced, integrated behavioral and medical services from a behavioral health provider are numerous. The main benefit is that services are focused on the whole person. Having services that address physical, mental health, and other needs (housing, employment, etc.) should result in an improvement in overall health.

In addition, the availability of staff that can help a person access and understand all of his/her services should result in a better experience in care.

The providers listed in this directory are BHH designated provider agencies. You may contact them to obtain additional information on the full array of services they offer and the target populations they serve. If you are an individual eligible for BHH services, you may work with a BHH in the area you choose. The providers listed for the towns in the next few pages are the main agencies for that area. However, more than one provider may serve some towns. Some providers also have multiple locations. You may want to call to find out what is most convenient for the area where you are interested in receiving services.

Provider and Member Services Information

Customer service representatives who are not part of the BHH designated provider agencies are available to answer general BHH questions, complete BHH eligibility screenings, and assist with making a referral to the BHH Designated Provider of the BHH eligible person's choice.

They are available:

Monday through Friday 8:30 am – 5:00 pm

1-844-551-2736

Behavioral Health Homes Designated Provider Agency Descriptions

BHcare (Valley Offices)

435 East Main Street, Ansonia, CT 06401

Telephone: 203-736-2601

Fax: 203-736-2641

Website: <http://www.bhcare.org>

Languages Spoken: English and Spanish

Ages Served: All Ages

BHcare (Shoreline Offices)

14 Sycamore Way, Branford, CT 06405

Telephone: 203-483-2630

Fax: 203-483-2659

Website: <http://www.bhcare.org>

Languages Spoken: English and Spanish

Ages Served: All Ages

Bridges...A Community Support System, Inc.

949 Bridgeport Avenue, Milford 06460

Telephone: 203-878-6365

Fax: 203-301-2397

Website: <http://www.bridgesct.org>

Languages Spoken: English and Spanish

Ages Served: All Ages

Capitol Region Mental Health Center (CRMHC)

51 Coventry Street, Hartford 06112

Telephone: 860-293-6342

Fax: 860-297-0915

Telephone: 860-297-0999 (*Crisis Line: available from 8:00 am - 8:30 pm*)

Website: <http://www.ct.gov/dmhas/cwp/view.asp?q=334706>

Languages Spoken: English, American Sign Language, Polish, and Spanish

Ages Served: Adults (18+)

Behavioral Health Homes Designated Provider Agency Descriptions

Community Health Resources (CHR)—Manchester

444 Center Street, Manchester 06040

Telephone: 877-884-3571 (Assessment Center)

Fax: 860-646-4029

Website: <http://www.chrhealth.org/>

Language Spoken: English, Spanish

Ages Served: All Ages

Community Health Resources (CHR)—Bloomfield

693 Bloomfield Avenue, Bloomfield 06002

Telephone: 877-884-3571 (Assessment Center)

Fax: 860-243-6591

Website: <http://www.chrhealth.org/>

Language Spoken: English, Spanish

Ages Served: all Ages

Community Health Resources (CHR)—Willimantic

433 Valley Street, Willimantic 06226

Telephone: 877-884-3571 (Assessment Center)

Fax: 860-646-4029

Website: <http://www.chrhealth.org/>

Language Spoken: English, Spanish

Ages Served: All Ages

Community Health Resources (CHR)—Enfield

153 Hazard Avenue, Enfield 06082

Telephone: 877-884-3571 (Assessment Center)

Fax: 860-646-4029

Website: <http://www.chrhealth.org/>

Language Spoken: English, Spanish

Ages Served: All Ages

Behavioral Health Homes Designated Provider Agency Descriptions

Community Health Resources (CHR)—Danielson

71 Westcott Road, Danielson 06239

Telephone: 877-884-3571 (Assessment Center)
Fax: 860-646-4029
Website: <http://www.chrhealth.org/>

Language Spoken: English, Spanish

Ages Served: All Ages

Community Mental Health Affiliates (CMHA)

233 Main Street, New Britain CT 06051

Telephone: 860-826-1358
Fax: 860-229-6575
Website: <http://www.cmhacc.org>

Languages Spoken: English, Spanish, & Polish

Ages Served: All Ages

Community Mental Health Affiliates (CMHA)

100 Commercial Boulevard, Torrington 06790

Telephone: 860-482-8561
Fax: 860-489-5261
Website: <http://www.cmhacc.org>

Languages Spoken: English, Spanish, & Polish

Ages Served: All Ages

Community Mental Health Affiliates (CMHA)

255 Bank Street, Waterbury CT 06704

Telephone: 203-596-9724
Fax: 203-759-0566
Website: <http://www.cmhacc.org>

Languages Spoken: English, Spanish, & Polish

Ages Served: All Ages

Behavioral Health Homes Designated Provider Agency Descriptions

CT Mental Health Center (CMHC)

34 Park Street, New Haven 06519

Telephone: 203-974-7313

Telephone: (203) 974-7713 (Crisis Services: Seven days per week, 9am-5pm)

Telephone: (203) 974-7300, (Crisis Services: Evenings, weekends and holidays)

Website: <http://www.ct.gov/dmhas/cwp/view.asp?q=334596>

Languages Spoken: English, American Sign Language, Spanish, & access to language line

Ages Served: Adults

InterCommunity

281 Main Street, East Hartford 06118

Telephone: 860-569-5900

Fax: 860-569-5909

Website: <http://www.intercommunityct.org>

Languages Spoken: English, Hindi, Italian, Spanish, American Sign Language, & Urdu

Ages Served: All Ages

River Valley Services (RVS)

Leak Hall, Silver Street, PO Box 351, Middletown 06457

Crisis Services 24 hours a day 7 days a week

Telephone: 860-262-5371

Fax: 860-262-5356

Telephone: 860-344-2100 (Crisis line: 24 hours)

Website: <http://www.ct.gov/dmhas/cwp/view.asp?a=2916&q=335354>

Language Spoken: English, Spanish, Polish, Italian, and Portuguese

Ages Served: Adults (18+)

Behavioral Health Homes Designated Provider Agency Descriptions

Rushford

883 Paddock Avenue, Meriden 06450

Telephone: 203-634-7038

Fax: 203-630-5335

Website: <https://www.rushford.org>

Languages Spoken: English and Spanish

Ages Served: Adults (18+)

SE Mental Health Authority (SMHA)

401 West Thames Street, Building 301, Norwich 06360

Telephone: 860-859-4750

Fax: 860-859-4782

Website: <http://www.ct.gov/dmhas/cwp/view.asp?a=2917&q=335372>

Languages Spoken: English, American Sign Language, French, Creole, & Spanish

Ages Served: Adults (18+)

Sound Community Services

21 Montauk Avenue, New London 06320

Telephone: 860-271-4700

Website: <http://www.soundcommunityservices.org/>

Languages Spoken: English and Spanish

Ages Served: Teens (16-18) and Adults (18+)

Behavioral Health Homes Designated Provider Agency Descriptions

SW CT Mental Health System (SWCMHC)-F.S. DuBois Center

780 Summer Street, Stamford 06905

Telephone: 203-388-1600

Fax: 203-388-1681

Telephone: 203-358-8500 (Crisis services)

Website: <http://www.ct.gov/dmhas/cwp/view.asp?q=378936>

Languages Spoken: English, Portuguese, & Spanish

Ages Served: Adults (18+)

SW CT Mental Health System (SWCMHS)-Greater Bridgeport Community Mental Health Center

1635 Central Avenue, Bridgeport 06610

Telephone: 203-551-7590

Fax: 203-551-7014

Telephone: 203-358-8500 (Crisis Intervention)

Website: <http://www.ct.gov/dmhas/cwp/view.asp?q=378936>

Languages Spoken: English, Portuguese, & Spanish

Ages Served: Adults (18+)

SW CT Mental Health System (SWCMHS)-Administrative Offices

100 Fairfield Avenue, Bridgeport, Ct 06604

Telephone: 203-579-7300

Website: <http://www.ct.gov/dmhas/cwp/view.asp?q=378936>

Behavioral Health Homes Designated Provider Agency Descriptions

United Services—Dayville

1007 North Main Street, Dayville 06241

Phone: 860-774-2020

Fax: 860-774-0826

Website: <http://unitedservicesct.org/>

Languages Spoken: English and Spanish

Ages Served: All Ages

United Services—Willimantic

140 North Frontage Road, Mansfield, CT 06250

Phone: 860-456-2261

Fax: 860-450-1357

Website: <http://unitedservicesct.org/>

Languages Spoken: English and Spanish

Ages Served: All Ages

Behavioral Health Homes Designated Provider Agency Descriptions

Western CT Mental Health Network (WCMHN)-Waterbury Area

95 Thomaston Avenue, Waterbury 06702

Telephone: 203-805-5300

Fax: 203-805-5310

Website: <http://www.ct.gov/dmhas/cwp/view.asp?q=335410>

Languages Spoken: English, American Sign Language, Italian, Portuguese, and Spanish

Ages Served: Adults (18+)

Western CT Mental Health Network (WCMHN)-Danbury Area

78 Triangle Street, Bldg. I-4, Danbury 06810

Telephone: 203-448-3200

Fax: 203-448-3199

Website: <http://www.ct.gov/dmhas/cwp/view.asp?q=335410>

Languages Spoken: English, American Sign Language, Italian, Portuguese, and Spanish

Ages Served: Adults (18+)

Western CT Mental Health Network (WCMHN)-Torrington Area

249 Winsted Road, 3rd Floor, Torrington 06790

Telephone: 860-496-3700

Fax: 860-496-3800

Website: <http://www.ct.gov/dmhas/cwp/view.asp?q=335410>

Languages Spoken: English, American Sign Language, Italian, Portuguese, and Spanish

Ages Served: Adults (18+)

Index of BHH Designated Provider Agencies by Town

Amston Community Health Resources	Bristol Community Mental Health Affiliate	Columbia United Services
Andover Community Health Resources	Broad Brook Community Health Resources	Coventry United Services
Ansonia BHcare—Valley	Brookfield WCMHN—Danbury	Cornwall WCMHN—Torrington
Ashford United Services	Brookfield Center WCMHN—Danbury	Cornwall Bridge WCMHN—Torrington
Avon Capitol Region Mental Health Ctr	Brooklyn United Services	Cromwell River Valley Services
Bantam WCMHN—Torrington	Buckland Community Health Resources	Cos Cob SWCMHS—Stamford
Barkhamsted WCMHN—Torrington	Burlington Community Mental Health Affiliates	Danbury WCMHN—Danbury
Beacon Falls WCMHN-Waterbury	Byram SWCMHS—Stamford	Darien SWCMHS—Stamford
Berlin Community Mental Health Affiliates	Canaan WCMHN—Torrington	Deep River River Valley Service
Bethany CT Mental Health Center	Canterbury United Services	Derby BHcare—Valley
Bethel WCMHN—Danbury	Canton Capitol Region Mental Health Ctr	Durham River Valley Services
Bethlehem WCMHN—Waterbury	Canton Center Capitol Region Mental Health Ctr	East Berlin Community Mental Health Affiliates
Bloomfield Community Health Resources	Chaplin United Services	East Glastonbury InterCommunity
Bolton Community Health Resources	Cheshire WCMHN—Waterbury	East Granby Community Health Resources
Botsford WCMHN—Danbury	Chester River Valley Services	East Haddam River Valley Services
Bozrah SE Mental Health Authority Sound Community Services	Clinton River Valley Services	East Hampton River Valley Services
Branford BHcare—Shoreline	Colchester SE Mental Health Authority	
Bridgeport SWCMHS—Bridgeport	Colebrook WCMHN—Torrington	
Bridgewater WCMHN—Danbury	Collinsville Capitol Region Mental Health Ctr	

Index of BHH Designated Provider Agencies by Town

East Hartford InterCommunity	Glenbrook SWCMHS—Stamford	Kent WCMHN—Torrington
East Hartland Community Health Resources	Glenville SWCMHS—Stamford	Killingly United Services
East Haven BHcare—Shoreline	Goshen WCMHN—Torrington	Killingworth River Valley Services
East Lyme SE Mental Health Authority Sound Community Services	Granby Community Health Resources	Lakeside WCMHN—Waterbury
East Portchester SWCMHS—Stamford	Green Farms SWCMHS—Stamford	Lakeville WCMHN—Torrington
East Windsor Community Health Resources	Greenwich SWCMHS—Stamford	Lebanon United Services
Eastford United Services	Griswold S CT Mental Health Authority	Ledyard SE Mental Health Authority
Easton SWCMHS—Bridgeport	Groton SE Mental Health Authority Sound Community Services	Limerock WCMHN—Torrington
Ellington Community Health Resources	Guilford BHcare—Shoreline	Lisbon SE Mental Health Authority Sound Community Services
Elmwood Capitol Region Mental Health Ctr	Haddam River Valley Services	Litchfield WCMHN—Torrington
Enfield Community Health Resources	Hamden CT Mental Health Center	Lyme River Valley Services
Essex River Valley Services	Hampton United Services	Madison BHcare—Shoreline
Fairfield SWCMHS –Bridgeport	Hartford Capitol Region Mental Health Ctr	Manchester Community Health Resources
Falls Village WCMHN—Torrington	Hartland WCMHN—Torrington	Mansfield United Services
Farmington Capitol Region Mental Health Ctr	Harwinton WCMHN—Torrington	Maple Hill InterCommunity
Franklin SE Mental Health Authority	Hawleyville WCMHN—Danbury	Marble Dale WCMHN—Torrington
Gaylordsville WCMHN—Danbury	Hazardville Community Health Resources	
Georgetown SWCMHS—Stamford	Hebron Community Health Resources	
Glastonbury InterCommunity	Kensington Community Mental Health Affiliates	

Index of BHH Designated Provider Agencies by Town

Marion Community Mental Health Affiliates	New Hartford WCMHN—Torrington	Old Greenwich SWCMHS—Stamford
Marlborough InterCommunity	New Haven CT Mental Health Center	Old Lyme River Valley Services
Melrose Community Health Resources	New London Sound Community Services	Old Saybrook River Valley Services
Meriden Rushford	New Milford WCMHN—Danbury	Orange Bridges
Middlebury WCMHN—Waterbury	New Preston WCMHN—Torrington	Oxford BHcare—Valley
Middlefield River Valley Services	Nichols SWCMHS—Bridgeport	Pawcatuck Sound Community Services
Middletown River Valley Services	Norfolk WCMHN—Torrington	Pequabuck Community Mental Health Affiliates
Milford Bridges	Noroton SWCMHS—Stamford	Pine Meadow WCMHN—Torrington
Milldale Community Mental Health Affiliates	Noroton Heights SWCMHS—Stamford	Plainfield United Services
Monroe SWCMHS—Bridgeport	North Branford BHcare—Shoreline	Plainville Community Mental Health Affiliates
Montville SE Mental Health Authority Sound Community Services	North Canaan WCMHN—Torrington	Plantsville Community Mental Health Affiliates
Morris WCMHN—Torrington	Northfield WCMHN—Torrington	Pleasant Valley WCMHN—Torrington
Mystic Sound Community Services	North Granby Community Health Resources	Plymouth Community Mental Health Affiliates
Naugatuck WCMHN—Waterbury	North Haven BHcare—Shoreline	Pomfret United Services
Newington InterCommunity	North Kent WCMHN—Torrington	Poquonock Community Health Resources
Newtown WCMHN—Danbury	North Stonington SW CT Mental Health Authority	Portland River Valley Services
New Britain Community Mental Health Affiliates	Norwalk SWCHMS—Stamford	
New Canaan SWCMHS—Stamford	Norwich SE Mental Health Authority Sound Community Services	
New Fairfield WCMHN—Danbury	Oakville WCMHN—Waterbury	

Index of BHH Designated Provider Agencies by Town

Preston SE Mental Health Authority Sound Community Services	Sharon WCMHN—Torrington	Stamford SWCMHS—Stamford
Prospect WCMHN—Waterbury	Shelton BHcare—Valley	Stepney SWCMHS—Bridgeport
Putnam United Services	Sherman WCMHN—Danbury	Sterling United Services
Redding WCMHN—Danbury	Simsbury Capitol Region Mental Health Ctr	Stevenson SWCMHS—Bridgeport
Redding Center WCMHN—Danbury	Somers Community Health Resources	Stonington SE Mental Health Authority Sound Community Services
Redding Ridge WCMHN—Danbury	Somersville Community Health Resources	Stratford SWCMHS—Bridgeport
Ridgefield WCMHN—Danbury	Southbury WCMHN—Waterbury	Suffield Community Health Resources
Riverside SWCMHS—Stamford	South Britain WCMHN—Waterbury	Taconic WCMHN—Torrington
Riverton WCMHN—Torrington	South Glastonbury InterCommunity	Talcottville Community Health Resources
Rocky Hill InterCommunity	Southington Community Mental Health Affiliates	Tariffville Capitol Region Mental Health Ctr
Rowayton SWCMHS—Stamford	South Kent WCMHN—Torrington	Terryville Community Mental Health Affiliates
Roxbury WCMHN—Danbury	South Norwalk SWCMHS—Stamford	Thomaston WCMHN—Waterbury
Salem SE Mental Health Authority	Southport SWCMHS—Bridgeport	Thompson United Services
Salisbury WCMHN—Torrington	South Windsor Community Health Resources	Thompsonville Community Health Resources
Sandy Hook WCMHN—Danbury	Sprague SE Mental Health Authority	Tolland Community Health Resources
Saugatuck SWCMHS—Stamford	Springdale SWCMHS—Stamford	
Scitico Community Health Resources	Stafford Community Health Resources	
Scotland United Services	Stafford Springs Community Health Resources	
Seymour BHcare—Valley	Staffordville Community Health Resources	

Index of BHH Designated Provider Agencies by Town

Trumbull
SWCMHS—Bridgeport

Union
United Services

Union City
WCMHN—Waterbury

Unionville
Capitol Region Mental Health Ctr

Vernon
Community Health Resources

Voluntown
SE Mental Health Authority

Wallingford
Rushford

Wapping
Community Health Resources

Warehouse Point
Community Health Resources

Warren
WCMHN—Torrington

Washington
WCMHN—Torrington

Washington Depot
WCMHN—Torrington

Waterbury
WCMHN—Waterbury

Waterford
SE Mental Health Authority
Sound Community Services

Watertown
WCMHN—Waterbury

Westbrook
River Valley Services

West Cornwall
WCMHN—Torrington

West Goshen
WCMHN—Torrington

West Granby
Community Health Resources

West Hartford
Capitol Region Mental Health Ctr

West Haven
Bridges

Weston
SWCMHS—Stamford

Westport
SWCMHS—Stamford

West Redding
WCMHN—Danbury

West Simsbury
Capitol Region Mental Health Ctr

West Suffield
Community Health Resources

Wethersfield
InterCommunity

Willimantic
United Services

Willington
United Services

Wilson
Community Health Resources

Wilton
SWCMHS—Stamford

Winchester
WCMHN—Torrington

Winchester Center
WCMHN—Torrington

Windham
United Services

Windsor
Community Health Resources

Windsor Locks
Community Health Resources

Windsorville
Community Health Resources

Winsted
WCMHN—Torrington

Wolcott
WCMHN—Waterbury

Woodbridge
CT Mental Health Center

Woodbury
WCMHN—Waterbury

Woodstock
United Services