



**BHH Designated Provider Agency  
Implementation Session**  
September 9, 2016 1:30pm to 3:00pm  
RVS at CVH  
1<sup>st</sup> floor Dutton Home-Howard Reid Room



Call-in number: 1-866-646-8807

Code: 3131895

**Facilitated by:** DMHAS (Cheryl Stockford and Jessica Deflumer-Trapp)

**Attendance:** CMHA (Deborah Dutkiewicz); Bridges (Dawn Silver, Valerie Mallard, Trish Kramer); CHR (Courtney Sheehan); Rushford (Jennifer Vega, Monika Gunning, Valerie Walton, Jennifer Williams); SWCMHS (Dorothy Washington); Sound (Diana Ryan, Amy Oulundsen); OOC (Lauren Staiger, Susan Hamel); SMHA (Stephenie Guess); United Services (Lori Behling); CRMHC (Kristen Russell, Judith Moran-Lounsbury); RVS (Anne Kiwanuka); ABH (Denise Roberts, Amy Miller)

**Call-in:** SWCMHS (Diane Sheehan); CHR (James Morro); CMHC (Nancy Watsky)

## 1. DMHAS Updates

- a. State hiring-despite concerns about hiring freezes, BHH Directors can put in requests for new positions because these have been flagged as a priority and will be approved.

## 2. BHH Challenge of the Week

- a. Round table discussion. Providers identified current challenges. Topics included:
  - Children's services - families afraid to have someone else involved because fear of being reported to DCF. Challenges with getting children enrolled into the EHR/DDaP system
  - Obtaining information on the physical medications people are taking, in order to reconcile, educate, etc. Spectrum will assist with knowing some of that information. Another agency shared they get releases signed during in-take and manually enter medical medication when receiving copies of visits.
  - Waiver list-agencies identifying many people they didn't know were on a waiver.
  - Collecting and reporting of health assessment data. One agency shared that the best approach to the health assessment data collection is to have everyone at the agency work together – BHH team, clerical staff, and clinical nurse.
  - Depression screening and entering G codes-administrative burden to enter the G codes, just to document that it's being done, especially if it's part of outpatient service and needs to be entered by another person. Discussed that if there is a hand off to a BHH person, and there is coordination around follow-up, discussion with client about results, etc. it can be counted as a BHH service.
  - Question about whether or not having a Medicaid lapse would prevent a client from getting on the inpatient report. Question will be brought to the reporting workgroup.
  - More community work is resulting in less need for psychiatric appointments and clients like the engagement.

**3. Provider Spotlights (2:30pm-2:45pm)**

- a. Bridges provided an overview of their primary care coordination efforts. They are getting ROIs signed for primary care and sending PCPs a letter with an overview of BHH, behavioral health services they are receiving, along with psychiatric medications the client is taking. The expectation is they will receive information back about client's physical health needs. Dawn to send letter template that goes to the doctor. Rushford has same practice.
- b. River Valley Services discussed success in increasing service percentages. Run EDW report weekly to identify people who haven't received a service yet and discuss how to meet the needs, within the larger teams.

**4. Other**

- a. Integrative Care Conference – 12/2/2016 – people can register through the Women's Consortium. Conference will be held at Chrysalis in Hartford. Up to 50 scholarships available for people engaged in services. Staff who accompanies people receiving services will have their cost waived. [Lisa.wolf@ct.gov](mailto:Lisa.wolf@ct.gov) is the contact for scholarships.

**5. Upcoming Meetings-reviewed list of upcoming meeting:**

- a. September 23<sup>rd</sup>
  - 9am-10am-Meeting/Call for child serving agencies
  - 10:30am-12:30pm "Oh The Places You'll Go" – a Journey to the Places you can go for your Information, Data, and Reporting Needs
  - 1:30pm-3:00pm Implementation Session
- b. Spectrum Training Webinars
  - Tuesday September 27, 2016 @ 10:00 –11:00am
  - Thursday September 29, 2016 @ 12:00 –1:00pm
  - Tuesday October 4, 2016 @ 2:00 –3:00pm