

BHH Designated Provider Agency Implementation Session June 30, 2017 • 1:30pm – 3:00pm Beacon Health Options, Huntington Room, 4th Floor



<u>Attendees:</u> BHcare (Crystal Cochrane, Sandy Lombardi); CHR (Donna Wertz); CMHA (Deb Dutkiewicz); CMHC (Nancy Watsky); CRMHC (Judy Moran-Lounsbury, Kristen Russell); DMHAS OOC (Lauren Staiger); InterCommunity (Colleen Mastroianni); Rushford (Jennifer Williams); Sound (Enrique Juncadella); United Services (Lori Behling); WCMHN (Arlene Young); ASO (Jeannie Wigglesworth, Denise Roberts)

<u>Call-In:</u> Bridges (Dawn DeAngelis-Silver); SMHA (Karen Butterworth-Erban); Sound (Diana Joesten); WCMHN (Ellen Severn); ASO (Bonni Hopkins)

- 1. Introductions
- 2. Updates
 - a. August 25th Planned Parenthood Training
 - i. Attendees wanted to know the format of the August 25th meeting. The meeting will be informational and not like the planning meeting for the One Key Question initiative.
 - ii. Some agencies will be unable to attend training due to conflicts with agency-specific meetings and/or events.
 - b. Spectrum
 - i. Beacon asked providers to provide feedback on Spectrum. If providers have any comments or concerns about the database, they can contact Bonni Hopkins at bonni.hopkins@beaconhealthoptions.com.
 - c. Tableau Dashboards
 - i. Attendees were informed that the Enrollee Service Dashboard has been updated with data through April 2017.
 - ii. United Services would like to know if clients listed on the BP and BMI dashboards can be placed in alphabetical order. Jeannie will look into it.
- 3. Employment and Living Tableau Dashboard
 - a. Jeannie walked attendees through the draft employment and living dashboard. Information available on this dashboard is obtained from the agency. The setup is similar to other dashboards in Tableau.
 - b. If providers can think of anything they would like to see in the employment and living tableau dashboard, they should contact Jeannie Wigglesworth at Jeannie.wigglesworth@beaconhealthoptions.com
 - c. The dashboard should be live in about two weeks.

4. Citrix/Tableau

- a. There is a large list of Citrix/Tableau users who are no longer active due to 30 days of inactivity. Providers were reminded to check their activation status and contact Denise or Amy if they need their password reset.
- b. Attendees were also asked to review who currently has access to Citrix/Tableau and ensure that those individuals still need access. If they do not, providers can send an email to either Amy or Denise to permanently deactivate the account.
- c. There was no update for those who have already submitted a ticket to have their account reactivated. As soon as there is an update, those individuals will be notified.
- 5. July Health Observance Packet UV safety Month

6. Meeting Schedule and Topics

a. July 14th Implementation Session-Beacon Health Options-4th Floor,

Huntington Room

b. July 28th Implementation Session-Beacon Health Options-4th Floor,

Huntington Room

c. August 25th Full Day Planned Parenthood Training–CT Hospital Association

"Human Sexuality, Sexual Health, Optimal Birth Spacing, and Effective Contraceptive Counseling for Community Partners

Implementing One Key Question"