



**BHH Designated Provider Agency
Implementation Session
March 10, 2017 • 1:30pm – 3:00pm
Beacon Health Options, Huntington Room, 4th Floor**



Attendance: DMHAS (Jessica DeFlumer-Trapp, Lauren Staiger); BHcare (Alex Kosakowski, Sandy Lombardi, Pat Curley); CHR (Donna Wertz, James Morro); CMHA (Deb Dutkiewicz); CMHC (Nancy Watsky); CRMHC (Kristen Russell); Rushford (Jennifer Williams); RVS (Anne Kiwanuka); Sound (Enrique Juncadella); United Services (Jennifer Rossi); WCMHN (Ellen Severn); ASO (Amy Miller, Jeannie Wigglesworth, Denise Roberts)

Call-In: SWCMHS; Bridges (Trish and Valerie); Intercommunity; WCMHN (Jocelyne Karam); Shelly Nolan

1. Introductions
2. Provider Spotlights – Lessons Learned from HA Data Collection
 - a. Sound Community Services
 - i. Several handouts provided as samples for providers
 - ii. Data is collected in a regulatory fashion
 - iii. Agency created medical questionnaire to collect data
 - iv. Asked the question “what are we collecting data for” – statistical reasons/to understand profile or population. Focus on risk assessments.
 - v. Data collection is done at time of enrollment in BHH
 - vi. The message throughout the agency is that the health assessment data is a significant piece to improve clients’ health status
 - b. River Valley Services
 - i. Using DMHAS WITS health assessment
 - ii. Data is collected for any person who enters the agency; not just BHH enrollees
 - iii. RN collects the data
 - iv. It is understood that the data is needed to create plan of care for clients. HA is completed before recovery plan update is due.
 - c. Group Discussion/Questions
 - i. Another alternative is to go out into the community with a scale and blood pressure monitor to collect BMI and BP
 - ii. Most agencies utilize the nurse to collect data
 - iii. LPN or RN signs for the data collected
3. BHH Health Assessment Data
 - a. Review of the Tableau dashboard for BMI and BP.
 - b. Feedback from providers:
 - i. Will be helpful to see change over time-trend and individual level
 - ii. Would be helpful to be able to slice/filter by demographic
 - iii. Providers would like ability to export data
 - iv. Questions about ability for historical look back and absolute value indicators
4. General Updates
 - a. Billing for BHH was sent. Over 60,000 services through the end of 01/2017. Denial rates will be in at the end of March.
 - b. Tableau/Citrix Implementation and Training

- i. Training dates are being scheduled around the 3rd week of April. This will be an interactive training for users to navigate Citrix and Tableau. More information to follow when dates are confirmed

5. Upcoming Meetings

- a. March 24th Audit Results and Next Steps
Beacon Health Options – 4th Floor, Huntington Room – 500 Enterprise Drive
- b. April 7th Beacon Health Options – 4th Floor, Crandall Room – 500 Enterprise Drive