

BHH Designated Provider Agency Implementation Session September 18, 2017 • 12:00pm – 1:15pm Capitol Region Mental Health Center, Hartford, CT



Attendees: DMHAS (Alyse Chin, Lauren Staiger); BHcare (Carrie Uddel); CMHA (Deb, Dutkiewicz, Chris Stawski; Susan Gulick); CMHC (Nancy Watsky); CRMHC (Judy Moran-Lounsbury, Kristen Russell, Pam Hebert); InterCommunity (Colleen Mastroianni); Rushford (Valerie Walton); RVS (Anne Kiwanuka); Sound (Enrique Juncadella, Diana Joesten); WCMHN (Arlene Young, Ellen Severn); ASO (Bonnie Hopkins, Qiyao Zhang, Jeannie Wigglesworth, Amy Miller, Denise Roberts)

1. Introductions

2. Picnic Feedback

- a. Fall is a good time for the picnic (not as hot)
- b. Only issue was the yellow jackets. Will investigate if nests can be removed next year.
- c. Food suggestions:
 - i. Distribute sign-up listing the needed dishes (main dish, dessert, salads, etc.)
 - ii. Sign-up for items by agency
- d. More games
- 3. Draft Training Needs Assessment Results-preliminary results handed out
 - a. As mentioned in an earlier email, some of the training needs identified are available through training offered on the DMHAS, the Women's Consortium, and the CT Clearinghouse websites. For links, refer to email sent 9/11.
 - b. Ideas for future meetings:
 - i. IS structure and time will be the same
 - ii. Breakouts for state operateds vs PNPs
 - iii. LC more popular topic was around specific medical conditions
 - 1. Some agencies are using their primary care physicians to educate teams on specific medical conditions
 - iv. Online webinars will take place on Wednesday between 1pm and 2pm

4. Provider Audits

- a. Policies and procedures will be due back to Beacon on December 1st, 2017
- b. BHH audits will take place in Spring of 2018
- c. Providers given their last audit review summary in case the needed it, as a reminder of areas of strength and challenges from the last audit

5. Health Assessment Updates

- a. Review of draft practice guidelines, including new fields, data collection guidelines, and changes to current processes:
 - i. Beginning October 1st PNPs and SOs will enter HA information into ProviderConnect.
 - 1. Providers will enter BP, BMI, and TC fields into ProviderConnect.

- Depression Screening information will be entered into DDaP/WITS and/or ProviderConnect. Providers should refer to the Practice Guideline for specific instructions and guidance.
- ii. Suggestions or comments on the Health Assessment practice guideline should be sent to the ASO at 1-844-551-2736.
- b. A user manual with screenshots is being finalized
- c. Data collection forms:
 - Two data collection form templates (one write-in and one fillable) were created to assist providers in collecting health assessment information for data entry purposes
 - ii. Forms will not be sent to Beacon, or uploaded in any way. They have been made available for providers to use internally if work flows require staff who collect data to provide it to someone else who is entering the data.
- d. Access forms for ProviderConnect:
 - i. Those who will be responsible for entering data into ProviderConnect should gain access as soon as possible
 - ii. Visit http://www.ctbhp.com/providers/forms/Account_Request_Form.pdf to download the access forms. Access forms should be sent directly to Beacon using the fax number or email address listed on the document.
- 6. October Meeting Schedule
 - a. 10.04.17 Webex Webinar 1:00pm-2:00pm Topic: Health Assessment Data Collection
 - b. 10.20.17 Implementation Session 1:30pm-3:00pm
 - c. Meeting calendar handed out again