

# BHH Designated Provider Agency Implementation Session

November 16, 2018 2:00pm to 3:00pm Beacon Health Options – 4<sup>th</sup> floor, Huntington Room 500 Enterprise Drive, Rocky Hill



Attendees: Bridges (Dawn Silver); BHCare (Crystal Cochrane, Ronnie Reardon); CHR (Donna Wertz, James Morro); CMHA (Anna Vitale, Chris Porcher, Lisa Daley, Amanda Stango); CMHC (Nancy Watsky); CRMHC (Kristen Russell); Intercommunity (Colleen Mastroianni); Rushford (Debra Royce, Kimberly Whipple); RVS (Elsa Arce, Anne Ntate); Sound (Jaimi Vann); SWCMHS (Karolina Dudzik, Anthony Cretella); United Services (Holly Fish); WCMHN (Ellen Severn); Beacon (Jennifer Goodwin); DCF (Lois Berkowitz); DMHAS (Kate Parr, Lauren Staiger, Kathy Willis, Alyse Chin); ABH (Amy Miller, Erin Wills)

Project Notify Working Group met before the implementation session. Summaries of small group breakouts will be sent to providers. Highlights from phone call with Minakshi Tikoo:

- 1<sup>st</sup> step is to sign provider addendum. Anyone among the upper leadership team can sign on behalf of agency (CEO, COO, CFO, etc.)
- 2<sup>nd</sup> step is a 30-60 minute call with Minakshi and John to go over the remaining steps
- Questions can go directly to Minakshi at <u>Minakshi.tikoo@ct.gov</u>. John Bartley can be reached at 317-617-6203
- Currently 12 hospital participating in Project Notify and DSS is in talks with all others
- Providers encouraged to contact Minakshi is they are seeing anything strange (i.e. new admit/readmit, but no previous discharge seen)
- CHMA has handout on all of the steps, codes, summary of how they went live, and the number of notification they have gotten will be sent to providers.

### 1. Updates

- a. DMHAS Updates
  - Lauren has all BHH Medicaid Enrollment letters so providers do not need to worry about submitting with their credentialing applications
  - Reminder of Medicaid training on December 5<sup>th</sup>. PNPs can send anyone from their agency, but SOs should only send the BHH staff. A separate meeting for SOs will be held and all interested SO staff can attend that one.

### b. ASO Updates

- Health Observances packets for January were handed out
- Surveys to determine the health observance topics for 2019 distributed and collected
- Discussed issues with cybersecurity training and inability to reset password or access training. Several have emailed Kenneth, but with no response. Anyone having issues can email Amy and she will follow-up.

• Current status of health assessment completion rates as of November 15, 2018 were handed out

### 2. The CT Vocational Rehabilitation Program

- a. Kathleen Marchione discussed the BSR program and what services it provides for eligible clients seeking employment assistance. A couple of key points:
  - Clients do not have to be seeking full time employment
  - There is no limit on the amount of educational assistance clients can receive, but is based on various eligibility and priorities
  - Substance use disorders can be the primary disability
  - Additional questions can be addressed by contacting Kathy Marchione at Kathleen.marchione@ct.gov

# 3. Upcoming Meetings

**December 5**<sup>th</sup> – Beacon Health Options – 3<sup>rd</sup> Floor Hartford Room 1pm-3pm Medicaid Training for BHH Providers

**December 14**<sup>th</sup> – Beacon Health Options – 4<sup>th</sup> floor Huntington Room

11:30am-12:30pm Project Notify Working Group

12:30pm-1:30pm Holiday Celebration 1:30pm-2:00pm DMHAS Updates

2:00pm-3:00pm Dr. Pirard, VP, Medical Director, Beacon Health Options

Medication Assisted Treatment (MAT) Presentation

Recruiting Participants for PROJECT ECHO® (Extension for Community Healthcare Outcomes)—Opioid Use Disorders