

CY2020 Population Health Training: Using Population Health Data to Enhance Service Delivery Models

February 10, 2022

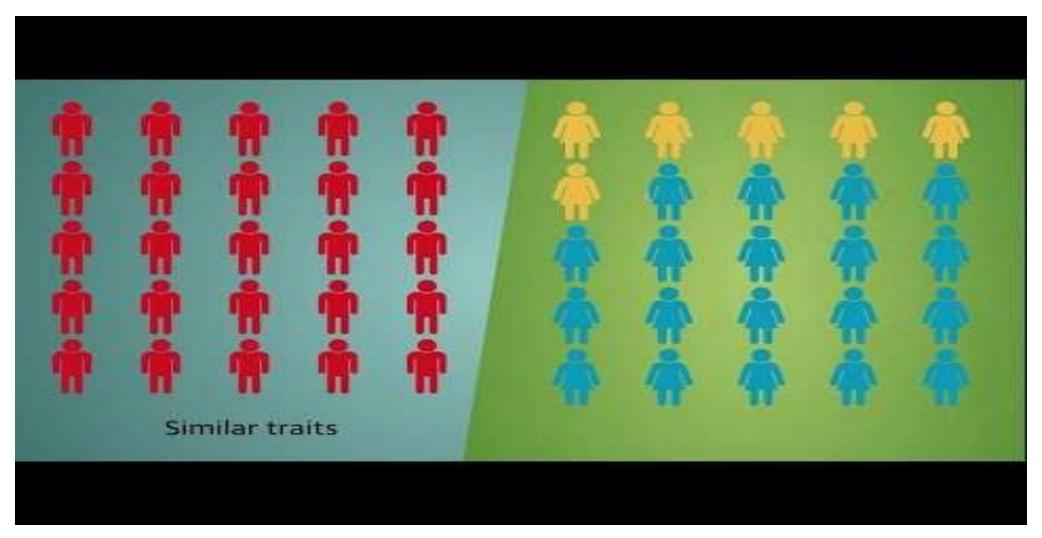
Meeting Objectives

In today's meeting we will:

- 1. Discuss population health management
- 2. Examine how CT BHH population diagnoses rates compare to the CT adult Medicaid population rates
- 3. Share ideas around how population health data can be used
- 4. Identify agency-specific unique characteristics



Why Population Health?



https://www.youtube.com/watch?v=vgMDIrjGDJ4&t=114s

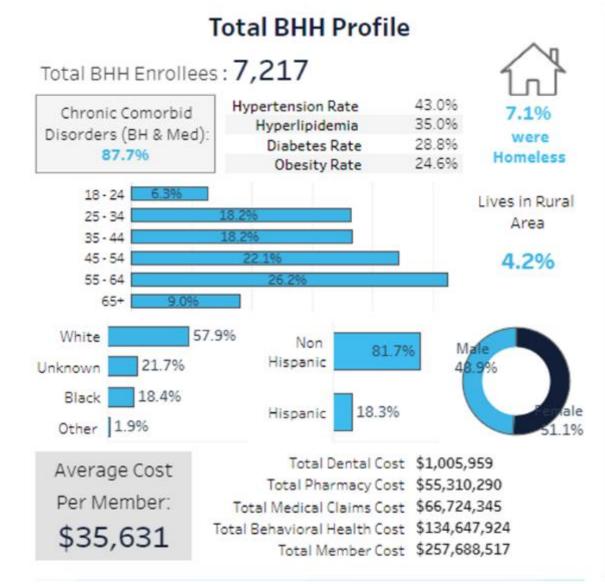
CT BHH Initiative & Population Health

- Designated BHH Providers are a good fit for population health strategies because:
 - Individuals eligible for BHH are unique
 - High Medicaid spend, co-morbidities, SPMI, etc.
 - $_{\circ}~$ Tableau ${\ensuremath{\mathbb R}}$ reports provide insightful information on population AND individual needs
 - CHN Gaps in Care Report, Pop health Files, CMS outcomes, etc.
 - Providers have existing relationships with community organizations and are aware of community resources
 - Hospitals, housing/homelessness prevention resources, etc.

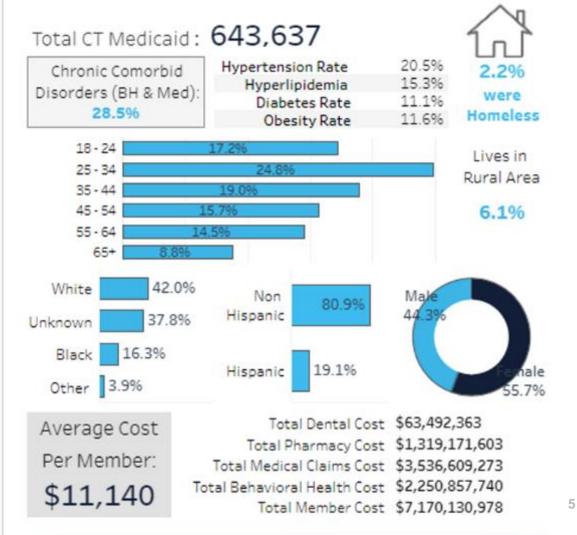




Demographic Comparison Between BHH and CT Medicaid



Total Adult CT Medicaid Profile





Service Utilization Comparison Between BHH and CT Medicaid



Covid Diagnosis

5.4%

	Medical Inpatient:	14.2%	
	Detox Inpatient:	3.4%	
Mo	bile Crisis Services:	9.7%	
Ob	oservation Services:	3.0%	
8	Telehealth Services:	88.7%	
Subs	tance Use Services:	29.2%	
	PHP Services:	2.6%	
	IOP Services:	7.7%	

Emergency Department	32.1%			
EMERGENCY	Medical ED:	28.0%		
	Behavioral Health ED:	8.8%		
Inpatient Utilization:	10.9%			
**************************************	Psychiatric Inpatient:	1.4%		
	Medical Inpatient:	8.8%		
	Detox Inpatient:	1.3%		
Other Utilization:				
	Mobile Crisis Services:	0.5%		
	Observation Services:	0.5%		
	Telehealth Services:	44.8%		
	Substance Use Services:	10.3%		
Covid Diagnosis	PHP Services:	0.4%		
5.296	IOP Services:	1.8%		
·				

6



What do you think are some of the differences between the 18-24 year old BHH participants and the general BHH population?

Behavioral Health Home Population Profile CY 2020

Directions: Use drop down filter in the top right corner to filter by any BHH Provider. Choose "All" button to see rates for total BHH population. Click on any Bar Graph and/ or Shaded Box to filter information. To unfilter, click on bar or box again. To clear all filters at once use the Revert button on top bar above tabs. Hover over any data point to get the unique count of enrollees and other pertinant information.

E)

BHH Provider

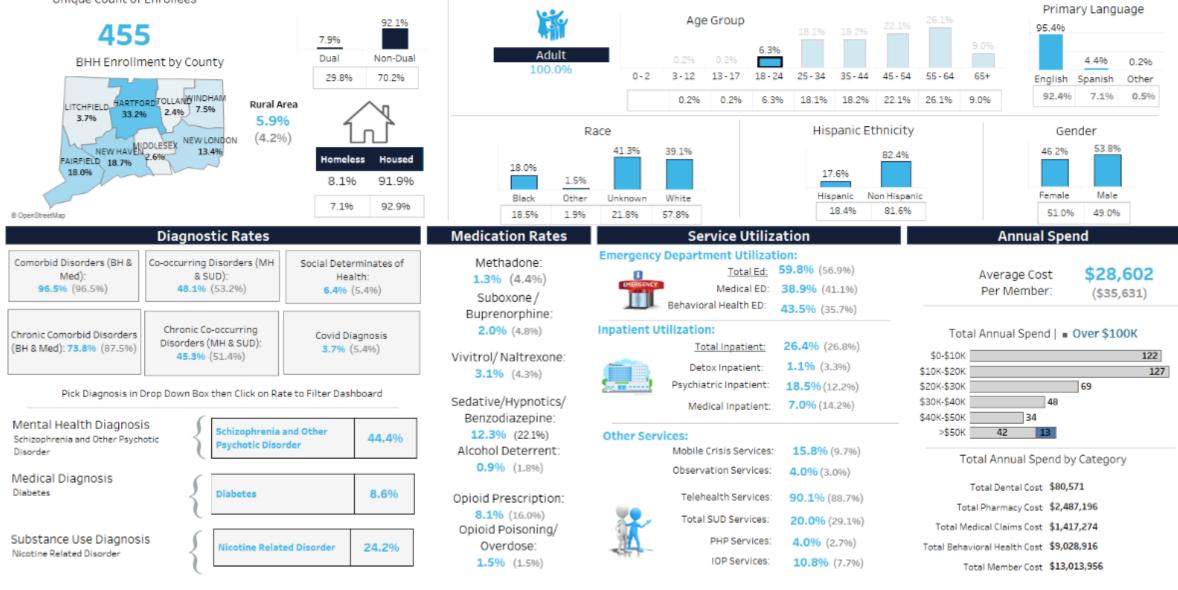
8

111

Connecticut Department of Social Services

Making a Diff

ABH





The Best Mental Health Apps of 2022

List from verywellmind.com

- **Best Overall:** Moodfit
- **Best for Stress Relief:** <u>Sanvello</u>
- **Best Fun App: <u>Happify</u>**
- Best for Depression: <u>Depression CBT Self-Help Guide</u>
- **Best for Bipolar Disorder:** <u>eMoods</u>
- **Best for Symptom Tracking: <u>Bearable</u>**



What do you think are some of the differences between the BHH participants with both diabetes & schizophrenia diagnoses and the general BHH population?

Behavioral Health Home Population Profile CY 2020

Directions: Use drop down filter in the top right corner to filter by any BHH Provider. Choose "All" button to see rates for total BHH population. Click on any Bar Graph and/ or Shaded Box to filter information. To unfilter, click on bar or box again. To clear all filters at once use the Revert button on top bar above tabs. Hover over any data point to get the unique count of enrollees and other pertinant information.

 \bigcirc

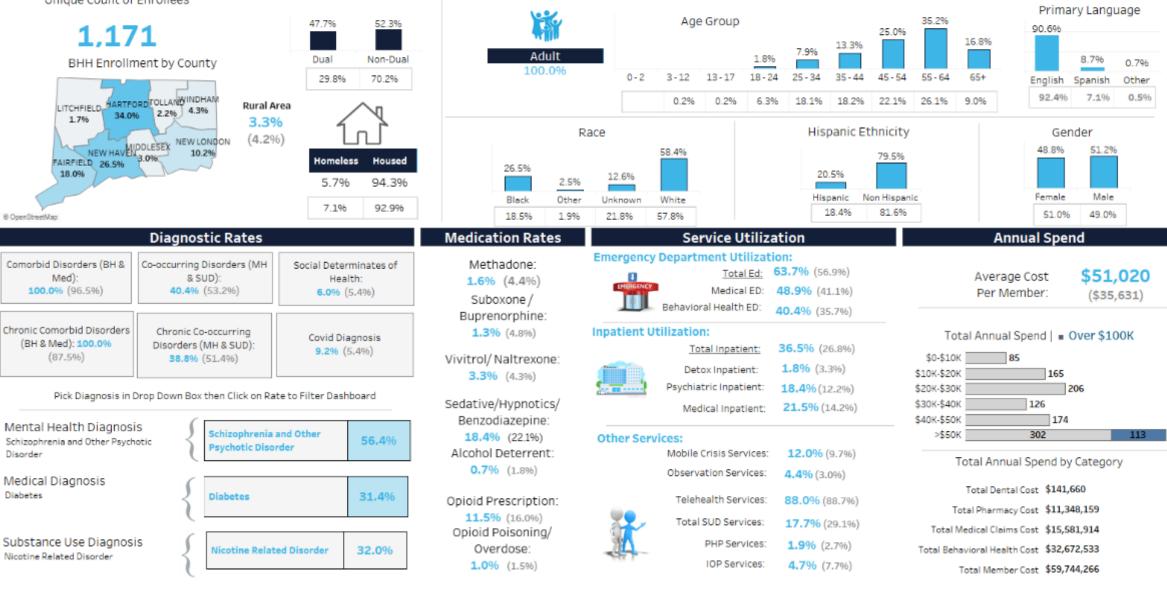
BHH Provider

1

28

Connecticut Department of Social Services

ABH



Agency-Specific Population Characteristics Each provider will share one unique characteristic of their BHH population



Reflect on the following questions to discuss during the March BHH check-in:

- 1. Who are key players that should be included in population health conversations?
- 2. How can the unique characteristic be used to enhance or improve services and/or engagement?
- 3. How can data be used to provide more preventative and proactive services?
- 4. Is there a need for materials in languages other than English?



Meeting Evaluation

https://www.surveymonkey.com/r/BHH_PopHealthMgmt2022

