BHH Designated Provider Agency Work Group

2022 BHH Updates

March 2022

Agenda

1 Proposed Meeting Schedule

2 Population Health Initiative

3 Training Resources

4 BHH Data

BHH Eligibility Rosters

- Next roster release date
- Provider feedback

March 2022

Proposed Meeting Schedule

- Meetings and Meetings' Objectives
- Billing Errors Monitoring & Reconciliation

March 2022

2022 Proposed Schedule

	January	February	March	April	May	June	July	August	September	October	November	December
Check in Meetings			X			X			X			X
Report cards		X			X			X			X	
Workgroup	X			X			X			X		
Learning Collaborative						X						
Tableau Support Group	X	X	X	X	X	X	X	X	X	X	X	X

The new meeting schedule will start in May 2022

Check-in Meetings: Provider Specific

- Review report cards. Are there significant changes in enrollment, services, billing errors, health assessments? Develop a plan to address any issues that are identified. Plan should include a timeline and responsible parties.

- Work with providers to design and implement a population health project.

- At least one of the four check in meetings will be on site at the agency

- Billing will continue to run error report and send to providers each month

BHH Workgroup: All Providers

- Provide updates, changes, news pertinent to BHH

- Three to four provider agencies will share on a topic.
  - Population health approach – what population will you target and how will you implement the population-specific project?
  - What area(s) is your agency doing really well in and what best practices can you share?
  - Do we have certain areas a number of agencies struggling in? Can peer support help?

- Provide education/training in;
  - How to use BHH reports in the EDW,
  - Documentation,
  - Person centered treatment planning,
  - BHH codes and services.
  - Training needs assessment can be used to identify topics.

Learning Collaborative: All Providers

- Present information on a topic. Focus on EBP for integrated care, how to use data to inform practice, health literacy etc. Training needs assessment can be used to identify topics.

- Peer-to-peer interaction in small group work- how can use the information presented in day-to-day work?

Tableau Support Group: All Providers

- Train staff on existing and new BHH reports in Tableau. Answer questions.

- Beacon staff is available to train new staff at BHH providers.

Population Health Initiative

- Define Target Population

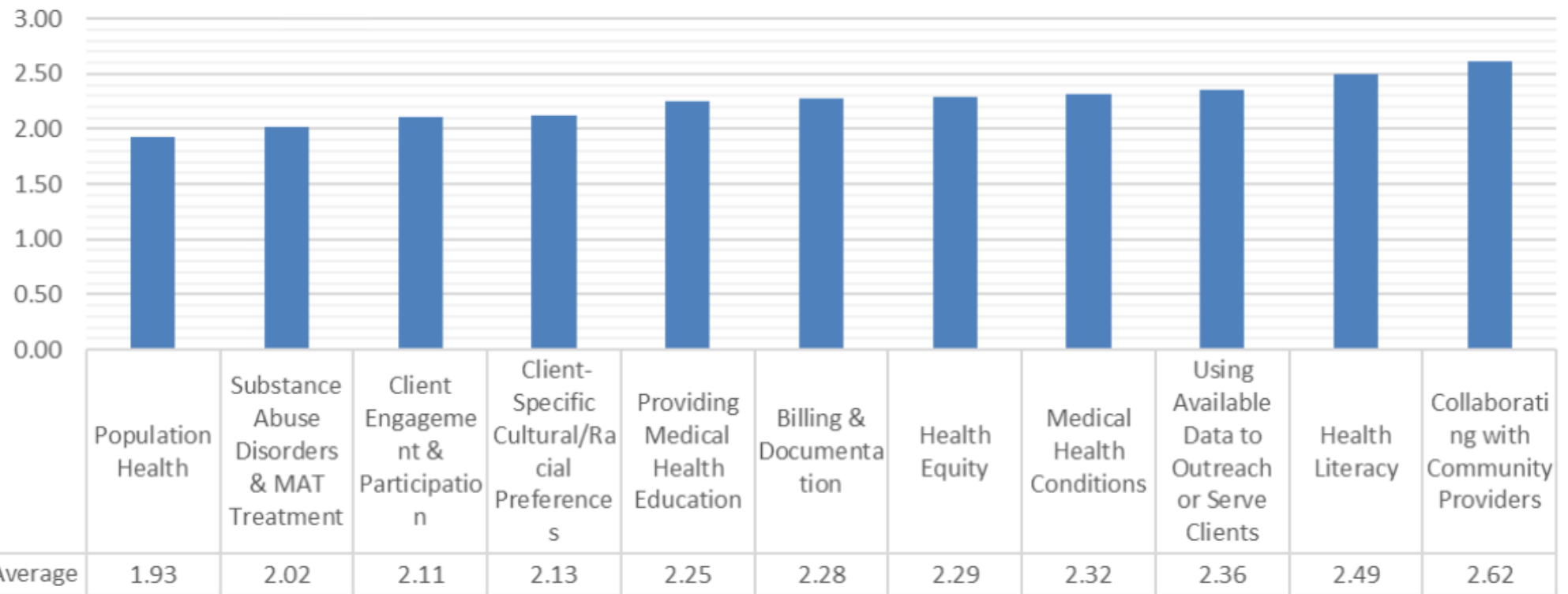- Design Intervention

March 2022

Provider Training & Resources

- BHH Training Modules in LMS

  - Small group of volunteers to review content?

- BHH Refresher Training

  - Define "BHH Refresher"

  - Onsite vs Virtual

- Provider Needs Assessment Results

  - Primary Care Consultant Role

2021 Provider Needs Assessment Results

Chart 1: Weighted Average of Respondents Knowledge/Skills on Concepts Key to the Success Delivery of BHH Services

	Population Health	Substance Abuse Disorders & MAT Treatment	Client Engagement & Participation	Client-Specific Cultural/Racial Preferences	Providing Medical Health Education	Billing & Documentation	Health Equity	Medical Health Conditions	Using Available Data to Outreach or Serve Clients	Health Literacy	Collaborating with Community Providers
Weighted Average	1.93	2.02	2.11	2.13	2.25	2.28	2.29	2.32	2.36	2.49	2.62

2021 Provider Needs Assessment Results

Q12: Please share any additional training need you may have:

Respondents	Responses
1	The help we provide echos to eternity
2	Data management, Excel skills, downloading of Beacon Reports
3	Need additional training regarding MAT
4	I would like more training on substances, their effects, and MAT
5	Motivational Interviewing, Train the Trainer, Supervisory Skills
6	DCF Training
7	I think it would be beneficial to have an arsenal of trainings to choose from online with a set number of hours so that the trainings are streamlined and we/or bosses can select from a repository in an area that they feel we may benefit from.
8	Substance use and medical
9	CPR First AID Suicide Risk Assessment Infection Control
10	How to conduct groups with clients

BHH Data

- Eligibility Rosters
- Tableau Reports
- BHH Missing Data Reports
  - CHESS Error Code

March 2022

Provider Feedback & Questions?

Thank You

Contact Us

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🌐   www.ctintegratedcare.com

Meeting Evaluation Survey
https://www.surveymonkey.com/r/BHHMarch2022WKGRP